



Source:

Dirección de Comunicación Institucional del GECC

Correos de Cuba, without constituting a governing body, as a Superior Organization of Business Management made up of 20 companies and more than 820 service units, through its website [www.correos.cu](http://www.correos.cu) [1] and its application for mobile devices with Android operating system, develops a unique experience of Digital Government, which is manifested in the possibility that this platform has to offer users updated information on the business management of the postal organization, access to the procedures and services provided by this Business Group, including e-commerce services offered through the web itself, through Etecsa's Transfermóvil application and Citmatel's Superfácil platform.

The Correos de Cuba website also allows the tracking of postal and parcel shipments, as well as money orders, both domestic and international; it offers updated information on the processing and response to customer complaints and claims; online interaction and response to comments, requests and complaints from users, who also have the possibility of downloading the application from the website to their cell phones and enjoy these benefits from their cell phones, which already has more than 171,000 downloads.

<https://bit.ly/3qRJ7Ic> [2]

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## Links

[1] <http://www.correos.cu>

[2] <https://bit.ly/3qRJ7Ic>