



Source:

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On Tuesday, the Attorney General's Office of Cuba checked its own computerization process accompanied by officials and specialists from the Ministry of Communications (MINCOM) and the Cuban Telecommunications Company (ETECSA).

During the meeting, the Chief Attorney of the IT and Communications Office, Arnel Hernandez Marrero, explained how the Attorney General's Office has computerized its work processes and the impact that it has had on the fulfillment of its duties.

He referred to the implementation of statistical and managerial applications, such as CIVIX, to keep track of the proceedings concerning the opinions and suggestions of the population. Those apps have all been developed by the University of Computer Science (UCI), and have eased and sped up the work.

Likewise, he presented the project of the new website of the Attorney General's Office, which will feature a new design aimed at achieving greater interaction with the people, as well as more practicality and transparency, and will also focus on contributing toward the knowledge of the users regarding the law.

Additionally, he said that the IT development of the institution allowed them to face the situation created by COVID-19 more effectively, exploiting the availability of telecommuting. It also guaranteed that attention was still paid to the population through non-on-site channels -Only Line, E-mail, social media and the institutional website-; therefore, it reduced the affluence of people at their facilities.

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