

Source:

Office of Institutional Communication GECC

Through the video-conference system, on April 23, at noon, the Minister of Communications, Jorge Luis Perdomo Di-Lella, checked along with the President of the Correos de Cuba Business Group, Carlos Asencio Valerino, the progress of postal services that continue to be offered to the population and the impact of COVID-19 on postal organization; a virtual meeting that was also attended by several vice-ministers and officials from both entities.

The President of Correos de Cuba told the Communications Minister that home delivery services are still the priority with the goal of limiting agglomerations at postal services facilities, in which the working hours were reduced just to morning time from Monday to Friday, and also the prevention and control measures were strengthened for workers and clients.

Asencio Valerino stated that in the current situation, Correos de Cuba is ensuring the monthly payment of 152 million pesos for Social Security to 486 thousand retired workers; and 25.4 million pesos of Social Assistance to 102 thousand people who receive that help from the State. He also said that 63% of those services are part of the home delivery services by means of mailmen or postal agents.

The President of Correos de Cuba also said that the e-Commerce pilot test, which started in Havana last April 13, is still in progress in the Cimex and Caribe store chains; in that process the Postal Services Company ensures transportation and home delivery of all products bought by citizens online. He also pointed out that the main dissatisfactions of the population are linked to organizational problems and delays, which have arisen in the ordering process and the subsequent delivery to the customers by the Carlos III and 5ta y 42 stores in the announced time periods. Moreover, he explained that the conditions are being readied to offer those services in stores like Villa Diana, El Pedregal and Cuatro Caminos in the capital city.

In addition, he mentioned that Correos de Cuba has 8 workers as inpatients in several hospitals and two of them have already been confirmed as Covid-19 infected patients; while other 9 are still suspicious of having the virus and are monitored by the Primary Health Assistance System at their homes.

The Minister of Communications, Jorge Luis Perdomo Di-Lella, remarked once again that the priority of Correos de Cuba in this stage of the Covid-19 pandemic is to take care of the health of its workers, and he repeated that the officials of that Business Group should keep evaluating on a daily basis the current situation regarding services and staff affected by coronavirus in order to timely enact the appropriate measures that correspond each case.

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