

Source:

Institutional Communication Office

The Ministry of Communications put a unique telephone line (800 11011) at the service of citizens, free of charge, to pay attention to complaints, requests, reclamations and reports. It will be accessible 24 hours a day, every day of the week.

For online support purposes, the Ministry relies on the citizen support section of its institutional website [www.mincom.gob.cu](http://www.mincom.gob.cu) [1], with the e-mail: [atencion.poblacion@mincom.gob.cu](mailto:atencion.poblacion@mincom.gob.cu) [2] and on its social media accounts on Facebook and Twitter.

The Ministry also receives letters from the people and provides on-site support services from Monday through Friday, from 8:00am to 5:00pm at its facilities, which are located in Independencia Avenue No.2 between 19 de mayo St. and Aranguren St., Plaza de La Revolución Municipality, Havana.

Thanks for using our services

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Communications at the service of society.

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## Links

[1] <http://www.mincom.gob.cu>

[2] [http://atencion.poblacion@mincom.gob.cu](mailto:atencion.poblacion@mincom.gob.cu)